



Installation Instructions

Tri Tap

Please ensure you have read the instructions and that no parts are missing prior to installation.

Please note

The Tri Tap must be installed by a licensed plumber in accordance with government rules and regulations.

The approximate life of your filter is two years and will vary depending on several factors, i.e. manufacturers recommendation, amount of water being used through the filter, turbid water supply, amount of sediment in the water etc. If the flow through the filter decreases or water taste deteriorates it may be time to replace the filter.

How do you know when it's time to replace your cartridge? We place your name in our records; this allows us to remember when you received your new cartridge. We will then remind you when it is time to replace it.

For support please phone our technical support team on 0800 787 342

The Tri Tap is a simple install for the qualified tradesman. The addition of a 3rd flexi hose is the only change to a normal hot and cold mixer faucet.

With low pressure hot water systems there needs to be a flow restrictor installed on the cold water feed.

Step one

Drill a 36 mm hole through sink, connect all flexi pipes to tap before installation then slide metal escutcheon and rubber washer over flexi pipes and up to base of tap. Install tap into bench and place rubber washer and metal washer over threaded locating rods. Screw locking nuts onto threaded rods, position tap in bench and tighten locking nuts until secure.

Step two

This is a normal tap install. Connect hot and cold flexi pipes to water feed connections and connect water filter fittings from wing back or flexi hose cold feed to water filter and then to water filter flexi hose attached to tap.

Step three

Run water through hot, cold and filtered faucet to check for leaks and secure any fittings. You will note that the filtered water will start to run black/cloudy. This is normal and the black (carbon) will clear within seconds and the cloudiness will clear over the next 24 hours. This cloudiness is air in the water and is normal until the filter has been totally saturated. You will find that this will be the case every time that you change the filter cartridge.

You have now successfully installed the 3 way tap, once again, before leaving the site, check for leaks and ensure tap and fittings are secure.