



Replacement Instructions

CM1, CTO, CGAC, CKG5

Please ensure you have read the instructions and that no parts are missing prior to installation.

Please note

If fitting to a fridge or inline cooler, flush the filter into a bucket (until the water runs clear) before reconnecting the tubing to the outlet end.

We recommend turning your purifier off while on holiday or away from home for long periods of time.

The approximate life of your filter is one year and will vary depending on several factors, i.e. manufacturers recommendation, amount of water being used through the filter, turbid water supply, amount of sediment in the water etc. If the flow through the filter decreases or water taste deteriorates it may be time to replace the filter.

Step one

Turn the water supply off at clamp (which will look like one in the pictures below) or at your household main water supply. If you have a JG TAP (pictured below) turn the water off there instead.



After turning the tapping valve off, turn on the purifier tap until the flow of water stops. This will confirm that your water has been turned off at the tapping valve.

Step two

Turn housing upside down and unscrew Base from Top so cartridge may be removed (unless it is wall mounted on a bracket). If you have difficulty unscrewing the housing, remove the tubing from the head by depressing the small ring on the housing attachment and pulling the tube at the same time.

Step three

Drain water from housing, and then remove the old cartridge.

Step four

Wash out inside of housing with hot water and a small amount of normal dishwashing liquid if required. Ensure that the housing is rinsed well to remove any soap residue.

Step five

Remove protective wrapping from the cartridge and place into the housing. The direction of new cartridge is not important it filters either way.

Step six

Before fitting the Base and Top together: Lubricate the O-ring with some Vaseline or vegetable oil. This will help to seal the unit. Make sure the housing O-ring is in place and not creased or buckled before screwing together tightly.

Step seven

Re-connect housing to water supply, turn supply on and run filter for approximately 5 minutes to activate the cartridge. The water may have a milky look for the first few hours; this is due to millions of air bubbles being forced from the carbon.

How do you know when it's time to replace your cartridge?

We place your name on a database; this allows us to remember when you received your new cartridge. We will then remind you when it is time to replace it.

For support please phone our technical support team on 0800 787 342



Replacement Instructions

HU34 Plumbed Inline System - CM1, CTO, CGAC, CKG5

Please ensure you have read the instructions and that no parts are missing prior to installation.

Please note

If fitting to a fridge or inline cooler, flush the filter into a bucket (until the water runs clear) before reconnecting the tubing to the outlet end (step 3 "b").

We recommend turning off your purifier off while on holiday or away from home for long periods of time.

The approximate life of your filter is one year and will vary depending on several factors, i.e. manufacturers recommendation, amount of water being used through the filter, turbid water supply, amount of sediment in the water etc. If the flow through the filter decreases or water taste deteriorates it may be time to replace the filter.

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Step one

Turn water supply off to water purifier.

Step two

After turning the water off, turn the outlet tap on from water purifier i.e cold tap until the water stops. This will confirm that your water has been turned off, and relieves the water pressure, inside the housing.

Step three

Undo the sump of the housing. If the housing has been wall mounted on a bracket, the sump should unscrew clockwise from the cap. Be aware that there may still be water left inside the unit upon opening. It may be best to put an old towel under the unit to soak up any possible spillage.

Step four

Once the sump of the housing is undone, remove the old cartridge and it can now be discarded.

Step five

Wash the inside of housing with hot water and a small amount of dishwashing liquid if required. Ensure that the housing is rinsed well to remove any soap residue.

Step six

Remove protective wrapping from the new cartridge. Fit the new cartridge into the housing. If direction of new cartridge is important, we will inform you.

Step seven

Make sure housing O-ring is in place before refitting the base and sump together. A good tip is to smear a small amount of Vaseline or vegetable oil around the O-ring. This will stop the O-ring from twisting and will also help to seal the unit. Make sure base and sump are screwed together tightly.

Step eight

Turn water supply on and check the unit is sealed correctly