# Instructions for replacing cartridge

## **Model No CI251**

### Step 1

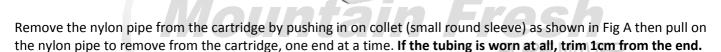
Turn the water supply off at clamp (which will look similar to one in the pictures below) or at your household main water supply. Or if you have a JG TAP (pictured below) turn the water off there instead.



After turning the water off, turn the water purifier tap on as usual until the flow of water stops. This will confirm that your water has been turned off and relieves the water pressure enabling the nylon pipe to be easily removed from the Quick Connect Fittings (Collets).

## Step 2

Remove the cartridge from the bracket





#### Step 3

The cartridge body has high pressure Quick Connect fittings (Collets),

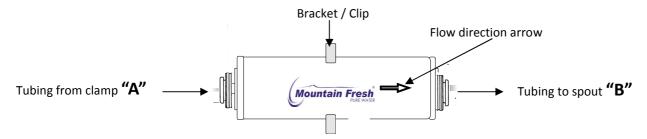
pre-moulded into each end. Check the flow direction arrows on the new cartridge and reattach the tubing simply by pushing the nylon pipe from the clamp into fitting "A" and then the pipe from the faucet into fitting "B". The pipe should go approx. 20 mm into the fitting then stop.

#### Step 4

Attach the cartridge back into the clip, and turn the water back on at the clamp or main water supply. Make sure the cartridge fits snugly into the clip. If the clip has stretched over time, please contact us for a replacement.

#### Step 5

Let water flow through cartridge for approx. 5 minutes, this is to activate the carbon. Set flow rate to approx. 1 to 3 litres per minute, by adjusting the clamp tap. The first water to come out of the faucet will be black, this is carbon dust and will only last a few seconds then clear.



**NOTE**: Your new cartridge is pre-moulded with Quick Connect fittings. If your previous cartridge has a nut on each end, simply follow step 3.

Do not think that we have sent the wrong cartridge if your old cartridge had a nut on each end.

# Remember, if you need assistance, Mountain Fresh are always here to help. Call us on 0800 PURE H20 (0800 7873 420)

# **TROUBLESHOOTING GUIDE**

PROBLEM	SOLUTION
1. Can't remove the tubing from the end of the filter.	Cut the tubing off close to the cartridge as straight as possible.
2. Haven't got enough tubing.	<ul> <li>a) Purchase a replacement length of tubing from Mountain Fresh.</li> <li>b) Purchase additional tubing and joiner (JGTAP).</li> <li>Picture overleaf.</li> <li>Phone Mountain Fresh 0800 787 342</li> </ul>
3. Leaking from the clamp	Tighten the compression nut, by piercing lance. (illustrated below). Figure A.
4. Leaking from the filter end	
<ul><li>a) Hairline scratches in the end of the tubing.</li><li>b) Collet (see picture on previous page) has split.</li></ul>	<ul><li>a) Cut off the affected section of tubing.</li><li>b) Replace collet with one from the old cartridge.</li></ul>
5. Water looks milky in glass after the new filter has been fitted.	The water will clear if you let it sit for a short time. There are thousands of small air Bubbles being released by the carbon, these will disappear as the carbon is activated.
6. Water is running black after the new filter has been fitted.	This is the carbon being activated, continue to run water through the filter and this will clear.
7. What do I do with my old filter?	Unfortunately at this stage our filters are not recyclable, please dispose of your old filter along with the rest of your household rubbish.





Coolers