Replacement Instructions
Replacing a Filter in a Mountain Fresh Drinking Fountain

Please ensure you have read the instructions and that no parts are missing prior to installation.

Please note
The approximate life of your filter is one year and will vary depending on several factors, i.e. manufacturers recommendation, amount of water being used through the filter, turbid water supply, amount of sediment in the water etc. If the flow through the filter decreases or water taste deteriorates it may be time to replace the filter.

How do you know when it’s time to replace your cartridge? We place your name in our records; this allows us to remember when you received your new cartridge. We will then remind you when it is time to replace it.

Step one
Remove inspection plate located on the side or under (wall mounted) the fountain with screwdriver supplied with initial purchase. Or remove the top cap/inspection plate for Mount Olympus range.

Step two
The Cartridge is mounted on a bracket on the inside of this plate, you remove the cartridge by simply pulling it off the bracket; lay inspection plate on ground gently, with outside face up so as not to scratch the front face on the ground.

Step three
You can let the cartridge hang on the tubes while you locate the water turnoff valve. This is a blue and white valve that is located on the middle of the blue tube. Turn the blue handle on this valve 90 degrees and this will turn the water off to the fountain. Once you have turned this off you can test that the fountain is off by trying the drinking bubbler to see if water comes out.

Step four
Changing the Cartridge; Remove the nylon pipe from the cartridge by pushing in on collet (small round sleeve) as shown in Fig A then pull on the nylon pipe to remove from the cartridge, one end at a time. If the tubing is worn at all, trim 1cm from the end.

The cartridge body has high pressure Quick Connect fittings (Collets), pre-moulded into each end. Check the flow direction arrows on the new cartridge and reattach the tubing simply by pushing the nylon pipe from the clamp into fitting “A” and then the pipe from the faucet into fitting “B”. The pipe should go approx. 20 mm into the fitting then stop. Check that the tube is securely held by the collets.

Let water flow through cartridge for approx. 2 minutes, this is to activate the carbon. The first water to come out of the faucet will be black, this is carbon dust and will only last a few seconds then clear.

Step five
Turn blue tap back on and test cartridge for leaks, you can push the cartridge back onto the bracket on the back of the inspection plate.

Step six
Locate inspection plate back onto side of fountain and screw the plate back onto the fountain using the screwdriver supplied to tighten the screws. Be sure not to cross thread the screws when locating them back into the inspection plate.

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For support please phone our technical support team on 0800 787 342