



Replacement Instructions

Standard Pleated Filters

Please ensure you have read the instructions and that no parts are missing prior to installation.

Please note
Larger micron filter gets installed before the smaller micron filters

The approximate life of your filter is one year and will vary depending on several factors, i.e. manufacturers recommendation, amount of water being used through the filter, turbid water supply, amount of sediment in the water etc. If the flow through the filter decreases or water taste deteriorates it may be time to replace the filter.

If your housings are located in the open and are vulnerable to frost, we suggest some material protection

How do you know when it's time to replace your cartridge? We place your name in our records; this allows us to remember when you received your new cartridge. We will then remind you when it is time to replace it.

For support please phone our technical support team on 0800 787 342

Step one

Turn water supply off at tapping valve or main water supply. Tapping valve is the fitting used to connect purifier to water pipe.

Step two

After turning the tapping valve off, turn on tap until the flow of water stops. This will confirm that your water has been turned off at the tapping valve and relieves the water pressure. Now simply follow the instructions below.

Step three

Turn housing upside down and unscrew Base from Top so cartridge may be removed (unless it is wall mounted on a bracket).

Step four

Drain water from housing, and then remove the old cartridge.

Step five

Wash out inside of housing with hot water and a small amount of normal dishwashing liquid if required. Ensure that the housing is rinsed well to remove any soap residue.

Step six

Remove protective wrapping from the cartridge and place into the housing.

Step seven

Before fitting the Base and Top together: Lubricate the O-ring with some Vaseline or vegetable oil. This will help to seal the unit. Make sure the housing O-ring is in place and not creased or buckled before screwing together tightly.

Step eight

Turn water supply back on and run water through the filter and check that everything is sealed correctly.

When should I clean my Filter?

This can be done as required up to three times a year. We recommend you change your filter yearly.

How do I clean my filter?

- Remove the filter from the filter housing.
 - Use a garden hose with a straight flow nozzle to wash down the filter element. Work from the top down, holding the nozzle at a 45-degree angle, and wash all the pleats with emphasis between pleats.
 - Block one end of the filter with sponge/rag and hose down through the centre of the filter.
 - Rinse until all dirt and debris are gone and reassemble housing. Water blasting or scrubbing the filter is not recommended.
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